



Common Sense CommunicationWho am I, Who are YOU???



Teresa Allen has been recognized as one of the Top 30 communication gurus in the U.S. In this fascinating program, Teresa guides your participants through a brief yet surprisingly accurate communication style inventory.

Each participant plots their results on a graph and Teresa then shares with them what their personal graph means about their own unique communication style. Participants then learn how their communication style impacts communication and relationships with their customers, co-workers, vendors, and even family members!

Participants brainstorm during the session on how to use this "back at the Credit Union" and on what they have learned that could help communication with co-workers and members. To be sure that the learning experience continues long after your meeting is over, Teresa creates a private page on her website just for your attendees with copies of the materials used in the session. This will allow them to conduct the same communication style inventory with their credit union staff and with family and friends!

Other programs great for your attendees:

Profting from Common Sense Service! (based on Teresa's best selling book by the same title)

Member Expectations: Meeting 'Em and Beating 'Em!

