



## Does your group need a Common Sense Service Wake-Up Call?

### *Profiting from Common Sense Service!*

Customer service is the differentiating factor that will build relationships, grow business and add to the bottom line.

Join customer service expert Teresa Allen as she takes your group on a fun and wild ride through true stories of close encounters on the front lines of business.



Your participants will become like Teresa, obsessed with learning lessons from every day life to bring to the service encounters in their business. She will lead your group through an eye-opening calculation of the tremendous potential spin, positive or negative that results from every customer close encounter.

This program can be tailored for management or front line staff or a combination of both. The format can be keynote length or an expanded session with interactive exercises. Teresa's engaging, entertaining style is sure to capture the hearts and minds of your attendees!

Twice ranked #1 on GlobalGurus.org list of the world's top service experts, Teresa shares timely updates on the world of service with thousands of followers in social media channels. Her *Common Sense Service* book has been read by thousands of customer service professionals. Be sure to ask Teresa how each of your attendees can receive a book and about custom inserts to highlight your program sponsors!

*"Listening to Teresa speak is a delight for all in the audience as everyone can relate to life's interesting twists and turns. But to listen to an individual who can put it all in perspective and provide common-sense solutions is an inspiration that cannot help but empower audience members to succeed in their daily lives."*

*"It is without hesitation that I recommend Teresa as a motivational speaker for any audience. Her words of wisdom and the delightful way she relates to people from all walks of life make her presentation both vital and valuable to everyone present."*

\*\*Up to 100 books, book signing, and 2 conference calls are included in your program investment. Teresa will also create a private page on her website just for your group full of valuable resources and links!

**When you NEED Expertise and you WANT fun,  
Teresa Allen is the perfect speaker for your event!**

[www.AllenSpeaks.com](http://www.AllenSpeaks.com)

For further information on how to schedule Teresa for your event,  
please contact us at 850-460-7105 or through our website: [www.AllenSpeaks.com](http://www.AllenSpeaks.com).

**We look forward to helping you plan a great event!**